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Quick Guide To Recycling

Newnan Utilities works to encourage recycling in our community by partnering with local organizations, schools, and businesses.

Recyclable Items

- PAPER
- PLASTIC
- CANS

Non-Recyclable Items

- FOAM
- GLASS
- FOOD/LIQUID
- PLASTIC BAGS
- BULKY ITEMS
- GARBAGE



Notifying Georgia 811 before you do any mechanized digging is important for many reasons:

- Your safety, and the safety of those near your digging project
- Preventing environmental damage and utility service interruptions
- Avoiding project delays, expensive repairs, and legal problems.

In Georgia, it's the law! For safety's sake, it's always best to notify Georgia 811 about any digging project you may have – even if your project is small.

770-502-0226
TrueNaturalGas.com

- Great Low Rates
- Outstanding Customer Service
- True Rewards Program



From the first water supply in Newnan from Bolton Spring in 1893, to the first flicker of electricity that lit a downtown Newnan street corner, Newnan Utilities has been committed to delivering the services that enhance the quality of life throughout Newnan. In our second century, Newnan Utilities continues to light and lead the way.



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... at Carl Miller Park. The Splash Pad is now open!

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... to local charities by the Caring Customers program

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... shines a spotlight on service and employee excellence

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... a quick look at items that can and can't be included in your recycle bin

NU CURRENTS

Keeping our valued customers current on all things water, power, and resource conservation.

2022 / Second Quarter



L To R: Dennis McEntire, General Manager of Newnan Utilities, with George Lee, Manager of the Hershall B. Norred Water Plant & Control Room, and Clay Brown, Water Plant Operator

Newnan Utilities' Commitment to Water Quality

At Newnan Utilities, we are committed to delivering the highest quality water to our customers. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, community outreach, and education. Newnan Utilities is proud of the quality of water we deliver to our customers, and we are pleased to report that our drinking water meets or exceeds all Federal and State requirements.

Newnan Utilities has delivered water to homes and businesses in Newnan since 1893. An advanced water distribution system annually delivers 1 billion gallons for industrial, residential, and fire protection use. All of the water is treated in the Hershall B. Norred Water Treatment Plant, a conventional surface water treatment facility with a capacity of fourteen million gallons per day.

Dennis McEntire, General Manager of Newnan Utilities, recently interviewed George Lee, Manager of the Hershall B. Norred Water Plant and Control Room, and Clay Brown, Water Plant Operator. They discussed the system and protocols for safety and high standards that our employees manage every day.



Watch a video
NU Up Close: Water Department

Q – Where does our water coming from?

A – All of our source water is surface water from streams and lakes. It is pumped from Line Creek, Sandy and Brown Creek, and White Oak Creek into storage reservoirs adjacent to the Hershall B. Norred Water Treatment Plant. Our storage capacity is approximately 2 billion gallons. This abundance of storage ensures the quality of our water and our ability to have a stable and consistent water supply for our customers.

Q – What is the testing process for the water supply?

A – We test the water every two hours in our lab, and our equipment is tested every four hours, to ensure everything in our system is running smoothly. Our water is monitored for many different kinds of substances on a very strict sampling schedule. We post our Water Quality Report annually on our website, as well as in the *Newnan Times-Herald*.

Q – How long does it take a water supplier like Newnan Utilities to produce one glass of drinking water?

A – It could take up to 45 minutes to produce a single glass of drinking water.

Welcome Spring At Carl Miller Park

With spring in the air, remember Newnan Utilities' Carl Miller Park is the perfect place to gather with friends and families! Carl Miller Park and Kids Castle were voted Best in Coweta for both the Park and Playground categories by *Newnan Times- Herald* readers in 2021!



- 2,400 sq. ft. Splash Pad – Now Open!
- Walking/jogging trails
- Preschool and elementary playgrounds
- 32,000 sq. ft. Kids Castle playground
- Pavilions for groups of up to 150 people
- Picnic tables
- Charcoal grills
- Water fountains with refill stations to promote reuse of water bottles - part of our recycling program



More information to help you enjoy your park experience



Splash Pad fun



NU Recycles refillable water bottles for warm days at Kids Castle



Kids Castle playground, renovated in 2021



Pavilions and picnic tables are great spots for family gatherings



Come enjoy our Walking Trails



Carl Miller Park's Main Pavilion and shaded playground

74 Sewell Rd., Newnan, GA 30263
Open Daily 8:00 am – 8:00 pm



Thank you, Newnan Utilities Customers

You are making a positive impact in the lives of many, as your donations are awarded to nonprofit organizations serving thousands of citizens within our community. 100% of funds donated to the Caring Customers program are awarded to charities right here in Coweta County.



Rutledge Center • rutledgecenter.org



KerisKares • keriskares.org



Coweta CASA • cowetacasa.org



Hope Revisited • hoperevisited.org



Watch a video from some of the organizations the Caring Customers program has supported.



Learn how the Caring Customers program works.

Please consider making a tax-deductible recurring or one-time donation: Enroll.CaringCustomers.org

2022 Customer Survey

"Recovery from the March 2021 tornado was beyond amazing! My thanks to your entire staff and crew."

"Your customer service team exemplifies everything customer service should be!"

"I experienced a broken water line at my home. Every employee I encountered was courteous, knowledgeable and very professional."

"Everyone is knowledgeable and easy to work with."

"We depend on you for a reliable service and that is exactly what we get!"

In a recent survey, Newnan Utilities' customers shared their feedback about our services and staff. We're pleased to share the results! We're proud to be a vital part of our community, and we're grateful to our employees, who work hard to satisfy our customers.

