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## An Update from Newnan Utilities – Five Days Following the EF-4 Tornado

Crews and staff continue to work around-the-clock to restore power to all Newnan Utilities' electric customers.

As of 3:00pm today, we have restored power to approximately 5,800 of the 6,500 customers who were without power immediately following the massive tornado on March 26<sup>th</sup>. Of the remaining customers without electricity, many are homes that have significant damage or are homes that were completely demolished during the storm. In cases such as these, electricity simply cannot be connected at this time.

By the end of today, we anticipate power will be restored to the following areas: sections of Woodbine Subdivision, sections of LaGrange Street. Areas that will take longer to restore are Autumn Lane, Mink Hollow Drive, and Oakmount.

As our last statement explained on 3/28/21, the goal at that time was to repair the main feeders that feed secondary feeders. We have restored the main feeders that supply these areas, and we are now focusing on the secondary feeders, which means customers will see even more boots on the ground in their neighborhoods as crews continue working to restore electricity to everyone.

Additionally, there are a few, very important items we want to bring to your attention:

- 1. If customers are experiencing water or plumbing issues, please contact our office at 770-683-5516. It is common following significant storms for debris to be trapped in pipes.
- 2. If you have had electrical repairs done to your home, power WILL NOT be restored until a State of Georgia Card holder electrician made the repairs and has submitted an affidavit to the City. After that, an inspection must be completed by the City before Newnan Utilities can reconnect your power. For questions about this process, please contact the City of Newnan at 770-253-2682.
- 3. Our offices will be closed to foot traffic on Good Friday, 4/2/21; however, our phone lines will remain open so do not hesitate to contact us. Our staff and crews will continue to work through the holiday weekend.

"We are so thankful for all the help we have received and continue to receive from multiple cities throughout Georgia and Alabama. In addition, we have received help from electrical contractors, tree

removal companies, the DOT, and Georgia Power. The coordination from ECG (Electrical Cities of Georgia) has been invaluable. Not only have our linemen and the entire electric department been working around-the-clock to restore power to our customers, so have all of our dedicated and loyal employees working in the field and behind the scenes. I can't thank all our employees enough for all they are doing. We are beginning to see flickers of the light at the end of the tunnel. However, we are not there yet. We will not rest until every electrical service is restored." Dennis McEntire, General Manager, Newnan Utilities.

We want to thank again, the over 40 crews from other utilities (All members of ECG – Electric Cities of Georgia) for working shoulder-to-shoulder with Newnan Utilities crews. Thank you to: City of Griffin, City of Monroe, City of Covington, City of Cartersville, City of Acworth, City of Marietta, City of Albany, City of West Point, City of East Point, Deep South Contractors, City of LaGrange, City of Dalton, City of Opelika, Alabama, City of East Point, Pirkle Contractors, City of Calhoun, City of Norcross, Georgia Power, City of Troy, Alabama, and Pike Electric. We are forever grateful for your support.

We will continue to keep citizens of our beautiful community in our thoughts and prayers. Please contact us if there is anything at all we can do for you.

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