

You Deserve the Best in Natural Gas.

NEWNAN UTILITIES
Committed To Excellence
True Natural Gas' partner since 2011.

There are lots of natural gas providers to choose from. But only one is True. And True Natural Gas has been Newnan Utilities' preferred partner for almost a decade. When you choose True Natural Gas, you get:

- Great Low Rates that are consistently among the lowest in the state.
- Outstanding Customer Service that is always friendly, reliable, and local.
- True Rewards Program that saves you money for being a loyal customer.
- No Bait and Switch like other gas marketers do to trick new customers. That's why True is the only natural gas marketer endorsed by Dale Cardwell.

True
Natural Gas



See what's true in natural gas.

Sign up today at www.truenaturalgas.com or call 770-502-0226

Newnan Utilities is not a certified natural gas marketer in the state of Georgia, but actively promotes the natural gas services of True Natural Gas, the certified natural gas marketer, as a value-added service to its customers.



Top Tips for Fire Safety

- Install smoke alarms on every level of your home, inside bedrooms and outside sleeping areas.
- Test smoke alarms every month. If they're not working, change the batteries. As a standard practice, change smoke alarm batteries each Spring and Fall when the time changes.
- Talk with all family members about a fire escape plan and practice the plan twice a year.
- If a fire occurs in your home, **Get Out, Stay Out** and **Call for Help**. Never go back inside for anything or anyone.

CUSTOMER APPRECIATION DAY

Monday, October 14
11 am – 2 pm

Wahoo Creek Administration Building
315 Millard Farmer Industrial Blvd.
Newnan, GA 30263

FOOD • PRIZES • ACTIVITIES FOR KIDS

NEWNAN UTILITIES
Committed To Excellence

From the first flicker of electricity that lit a downtown Newnan street corner, Newnan Utilities has been committed to delivering the services that enhance the quality of life throughout Coweta County. As we enter our second century, Newnan Utilities continues to light and lead the way in more ways than most local utility providers.

70 Sewell Road | Newnan, GA 30263 | 770-683-5516 | NewnanUtilities.org



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... Discover the convenience of Paperless Billing



Page 2 / CARING CUSTOMERS ...
... Supporting charities right here in Coweta County



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... Tips to save money and resources every month



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... October 14th for Customer Appreciation Day

NU CURRENTS

Keeping our valued customers current on all things water, power, and resource conservation.

2019

Third Quarter



Left to right: Joni Scarbrough, Jeff Phillips, Brandon Lovett, Dennis McEntire, Alexis Brooks

Meet Our Senior Management Team

"Newnan Utilities has the best employees around...." We hear that time and again from customers, business leaders, and others in our community. Our latest customer satisfaction survey confirmed it with our overall satisfaction ratings. One of the things that makes Newnan Utilities such a special place to work is its leadership. Dennis McEntire has lead Newnan Utilities as General Manager for 30 years. At the helm of our organization, he's seen and led our group of dedicated employees through many changes. "When I started with Newnan Utilities in 1989, the city's population was 12,000 and we had 57 employees. Today the population is 40,000 and we have 116 employees," said McEntire. "That has changed our business drastically; not necessarily our core businesses... we've always provided electricity, clean drinking water, and made sure the sewer system operates the way it should...but serving four times the number of customers certainly has changed the way we operate. Our employees have always been committed to delivering those core services as efficiently as possible, while maintaining a level of customer service you won't find many other places."

Throughout our history, we have had a strong senior management team leading the organization's backbone of committed employees. Today's senior leadership is comprised of McEntire plus an Assistant General Manager and three Directors.

Jeff Phillips, Assistant General Manager

Jeff has been with Newnan Utilities for 16 years. He is our Assistant General Manager and manages the day to day operations of the business, plus our Technology Services and Accounting departments.

Alexis Brooks, Director of Electrical Operations & Human Resources

Alexis has been with Newnan Utilities for 12 years. She started with our organization as an Executive Assistant. She now leads the operations of our Electric Distribution Department, Human Resources, Fleet Maintenance, Billing, and Meter Reading departments. These areas include making sure we provide reliable electric

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Meet Our Senior Management Team

service to our customers, HR activities related to our employees, recruiting, and benefits, ensuring our fleet of vehicles and equipment are in tip top shape, and making sure the meters are read and billed accurately.

Brandon Lovett, Director of Water & Wastewater Operations

Brandon has been with Newnan Utilities for 22 years. He started as an Intern with our organization. He now leads our Water and Wastewater departments. These areas include water and wastewater treatment, as well as distribution of water from our treatment plant to our customers and wastewater away from customers and back to our sewer plants. He also directs our compost and purchasing/warehouse operations.

Joni Scarbrough, Director of Administrative Services

Joni has been with Newnan Utilities for 28 years. She also started as a high school Intern with our organization. In her position as Director of Administrative Services, she leads our Customer Service, Facilities & Grounds, Community Relations, and Park departments. These areas include taking care of our customers' service-related and billing questions, ensuring our facilities and grounds are in great shape, overseeing the operations of our park and making sure that guests are enjoying themselves, and community relations, including social media and our website.

General Manager Dennis McEntire stated, "I'm very thankful for our 18,000 customers, our outstanding senior leadership, and our 116 employees who make it their priority every day to treat our customers like family."



Paperless Billing Is Fast • Easy • Green

You can contribute to making our planet healthier, simply by saving paper. The pulp and paper industry is the single largest consumer of water used in industrial activities and the third greatest industrial greenhouse gas emitter. If Americans saved all the paper and wood products we go through in a year, we could heat 50 million homes for 20 years. And just how much paper does the average American family discard annually? Approximately 2,460 pounds. By participating in something as simple as Paperless Billing, you can make a difference.



Your Dollars are Making a Difference!



Caring Customers, a program of Newnan Utilities Foundation, makes it easy to support non-profit 501(c)(3) organizations right here in Coweta County. Grants were recently awarded to three deserving organizations. Learn more at NewnanUtilities.org/Caring.



Coweta First Foundation
Promoting childhood literacy
Learn more: cowetaferst.org

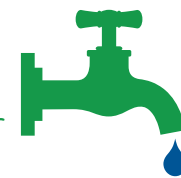


Coweta FORCE
Focusing on long-term recovery from addiction
Learn more: cowetaforce.org



Keris Kares
Hope for families with critically ill children
Learn more: keriskares.org

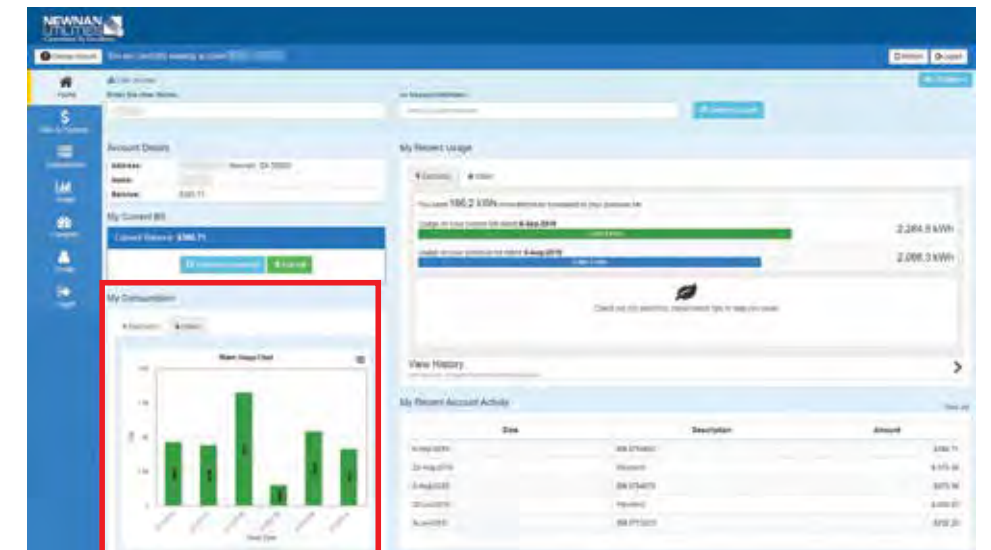
The Big Ten Easy Ways To Save Water



1. Replace an older toilet with a WaterSense-labeled high efficiency toilet. Older toilets can use up to 4 times more water per flush. Visit NewnanUtilities.org for information on our Toilet Rebate Program.
2. Regularly check for and repair water leaks. Even small leaks can waste hundreds to thousands of gallons of water a month.
3. Take shorter showers. Each minute you shave off your shower time saves up to 2.5 gallons of water.
4. Install an aerator on your bathroom or kitchen faucet and save about 1 gallon per minute. An aerator reduces the flow from the faucet and uses air to maintain good water pressure.
5. Select an Energy Star-approved clothes washer. They use 15-20 less gallons of water per load.
6. Install a high efficiency shower head — you could save 1 gallon of water per minute.
7. Know where your master shutoff valve is located. This could save water and prevent damage to your home.
8. Wash only full loads. Dishwashers use the same amount of energy and water regardless of the number of dishes inside.
9. Turn the sink faucet on only to rinse when washing dishes by hand. You will save about 2.5 gallons of water for every minute your faucet does not run.
10. Scrape instead of pre-rinsing. Save up to 20 gallons of water by scraping food off your dishes instead of pre-rinsing them. Energy Star qualified dishwashers and today's detergents are designed to do the cleaning so you don't have to.

Your New Online Bill Pay: Use new graphs to understand your power and water consumption

6-month snapshot of your total water and electricity usage



Compare water and electricity usage with your last bill or year over year

What's New? Follow us on Social Media
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